State of California

Department of Technology Services

STATE OF CALIFORNIA
Governor
Arnold Schwarzenegger
STATE AND CONSUMER SERVICES AGENCY
Secretary
Rosario Marin

JOB OPPORTUNITY

Systems Software Specialist I (Technical)/ $4,897 – 5,954
(May Recruit at Associate Systems Software Specialist level/$4,459 – 5,418)
CICS Unit/Software Branch/Engineering Division

The Engineering Division has one immediate opening at the Systems Software Specialist I (Technical) / Associate Systems Software Specialist (Technical) level in the CICS Unit. This position reports directly to the Systems Software Specialist III (Supervisor) CICS Unit within the Application Enabling Section. Under the direction of the Systems Software Specialist III (Supervisor), the incumbents will provide CICS support for the DTS and its clients. Location of this position is Rancho Cordova.

Essential Functions:

- Installation of software products (i.e. CICS, Intertest, Omegamon) on the MVS (z/OS) mainframes.
- Work with customers to resolve problems with supported software products.
- Diagnose and resolve software problems related to usage or product problems.
- Work with software product vendors to find and implement software product fixes.
- Work with customers to schedule changes or upgrades to supported software products.
- Work as a team member.

Work Environment Requirements:

- The position may require occasional off-shift and weekend work.

Desirable Qualifications:

- Experience with MVS (OS/390 or z/OS).
- Experience in programming and programming techniques.
- Experience installing and supporting mainframe software products.
- Familiarity with Networking Concepts.
- Familiarity with change management principles.
- Familiarity with problem ticketing systems such as Remedy.
- Good verbal and written communications skills.
- Ability to write technical documents directed at an audience with diverse levels of technical knowledge.
- Ability to work with a variety of technical and management staff as well as vendors and associated organizations.
- Ability to work independently and as a team member.

Applications will be accepted only from individuals currently at the **Associate Systems Software Specialist or Systems Software Specialist I (Technical)** level, or applicants who have transfer or promotional eligibility. Applications will be screened based on desired qualifications, and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions.
Final File Date: Until filled Interested applicants must submit a State application to:

DEPARTMENT OF TECHNOLOGY SERVICES
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attn: Erick Ammons/RPA 06-195/MS 92
(916)464-4574

It is the objective of the State of California to achieve a drug-free state work place, any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922

THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER.
"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation."